

SPEEDPAL SERVICE AGREEMENT

By signing below you will be deemed to have accepted the Speedpal Broadband service Agreement .This Agreement, together with our Acceptable use policy, and other notices are posted at our website **www.speedpal.com** and contain the entire agreement between you and us regarding the use of the Website and or our Service. Our failure to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision. If any provision of this Agreement is held invalid or unlawful, the remainder of this Agreement shall continue in full force and effect unless such deletion materially frustrates the intent of the parties, in which case this Agreement will terminate. You also accept the terms of your contract listed below and will be held responsible for completing your term of service.

IPTV and High-Speed Internet access 2 year term agreement. \$200 early termination fee applies if any service is cancelled or downgraded during the 2 year period. After the two year period, Speedpal's regular charges apply unless service is cancelled. You may cancel your service by calling 503-363-0599.

Equipment required for certain services. Except for customer purchased merchandise, all equipment provided by Speedpal for service to the customer shall remain owned by Speedpal Broadband. A fee of 499.95 will be charged to any customer that cancels service and fails to return equipment owned by Speedpal Broadband additional early cancelation rates still apply. Equipment must be dropped off or mailed to, 495 State St., Salem OR 97301 within 14 days of cancelation. In the event that equipment is not returned or arrangements are not made with Speedpal Broadband to do so, your account may be turned over to our collection agency and a 499.95 charge added to your balance owed as well as any legal costs and or fees. You may schedule a Speedpal Technician to uninstall your equipment for 65.00. Speed referenced for High-Speed Internet service are for downloads only [maximum upstream speed is 384 Kbps (up to 1.5 Mbps where available) many factors affect speed, actual speeds may vary.]

Please sign here _____